



DEPARTMENT OF COMMUNITY & HUMAN SERVICES

**DCHS**

SAFETY • SELF SUFFICIENCY • WELL BEING

*Working together for all Alexandrians*





# DCHS

## VISION

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Envision a community in which residents enjoy a sense of well-being, safety and self-sufficiency.

## MISSION

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Provide effective and essential safety net services that measurably improve or maintain the quality of life for Alexandrians.





# SERVICES ACROSS LIFE STAGES

infant development



foster care



youth development



mental health



family services

domestic  
violence

sexual  
assault

public benefits

substance use  
disorders



developmental  
disabilities



adult protective  
services

aging

and more!







# ORGANIZATION



**Locally administer state programs**



**Administer CSB behavioral health services**

Carol Layer  
**Center for  
Adult Services**



**Kate Garvey  
DCHS**

Sharon Vaughan-Roach  
**Center for  
Operations**

Stacey D. Hardy-Chandler  
**Center for  
Children & Families**

Lesa Gilbert  
**Center for  
Economic Support**



# WHAT DOES DCHS DO?

*Safety*

Child Protective Services  
Foster Care & Adoption  
Domestic Violence Program  
Sexual Assault Center  
Emergency Services  
LGBTQ  
Adult Protective Services  
Child Care  
And more!

*Self  
Sufficiency*

Public Benefits  
Medicaid  
Workforce Development Center  
Homeless Services  
Developmental Disability  
Services  
West End Wellness Center  
Mental Health & Substance Use  
Residential Services  
Safe Haven  
And more!

*Well Being*

Children's Behavioral Health  
ACAP  
SAPCA  
Adult Day Services Center  
Mental Health Services  
Substance Use Tx Services  
Intellectual Disability Services  
Opioid Treatment Program  
And more!



# ORGANIZATIONAL STRUCTURE

## **Kate Garvey, Department Director**

- Communications
- Organizational Development & Equity
- Quality Assurance
- Alexandria Fund for Human Services
- Alexandria Council of Human Services Organizations
- Community Partnerships
- Support for Human Services Boards & Commissions
- Support for the Friends of the Alexandria Mental Health Center
- Support for the Local Human Rights Committee
- Data Management & Analysis
- Project Management & Special Projects
- Service Integration

## **Center for Adult Services** **Carol Layer, Director & Community Services** **Board (CSB) Executive Director\***

- Residential Services
- Intake & Outpatient Services
- Day Support & Vocational Services
- Residential Treatment
- Jail Services
- Case Management & Discharge Planning
- Medication Services
- Opioid Replacement/Medical
- Adult Protective Services
- Aging and Adult Services
- Support Community Services Board
- Support for Commission on Aging

## **Center for Economic Support** **Lesa Gilbert, Director & Social Services Director**

- Community Services (Community Action Agency)
- Benefits Programs
- Customer Relations
- Workforce Development Center
- Alexandria Works!
- Support for Economic Opportunities Commission
- Support for Commission on Employment and Alexandria/Arlington Regional Workforce Council
- Support for Social Services Advisory Board

## **Center for Children & Families** **Stacey D. Hardy-Chandler, Director**

- Early Childhood Development
- Youth Development & Services
- Child Behavioral Health
- Domestic Violence/Sexual Assault
- Child Welfare/Family Treatment/Protective Services
- Children's Services Act (CSA)
- Support for Children, Youth and Family Collaborative Commission
- Support for the Alexandria Community Policy Team
- Support for the Commission for Women

## **Center for Operations** **Sharon Vaughan-Roach, Director**

- Finance
- Human Resources
- Contracts/Agreements
- Facilities
- Technology Services
- Support for Program Evaluation

# COVID-19 APPROACH

## Overarching Goals:

- ❖ Safe and responsive service delivery for clients
- ❖ Addressing significant community-wide needs
- ❖ Outreach to those disproportionately impacted
- ❖ Keeping staff and facilities healthy and safe



Utilization of  
telehealth solutions



Waivers for  
Public Benefits



Utilization of  
CARES Act funding



Partnerships  
with the community



Roles in  
Unified Command and JIS





# DCHS SERVICE LOCATIONS

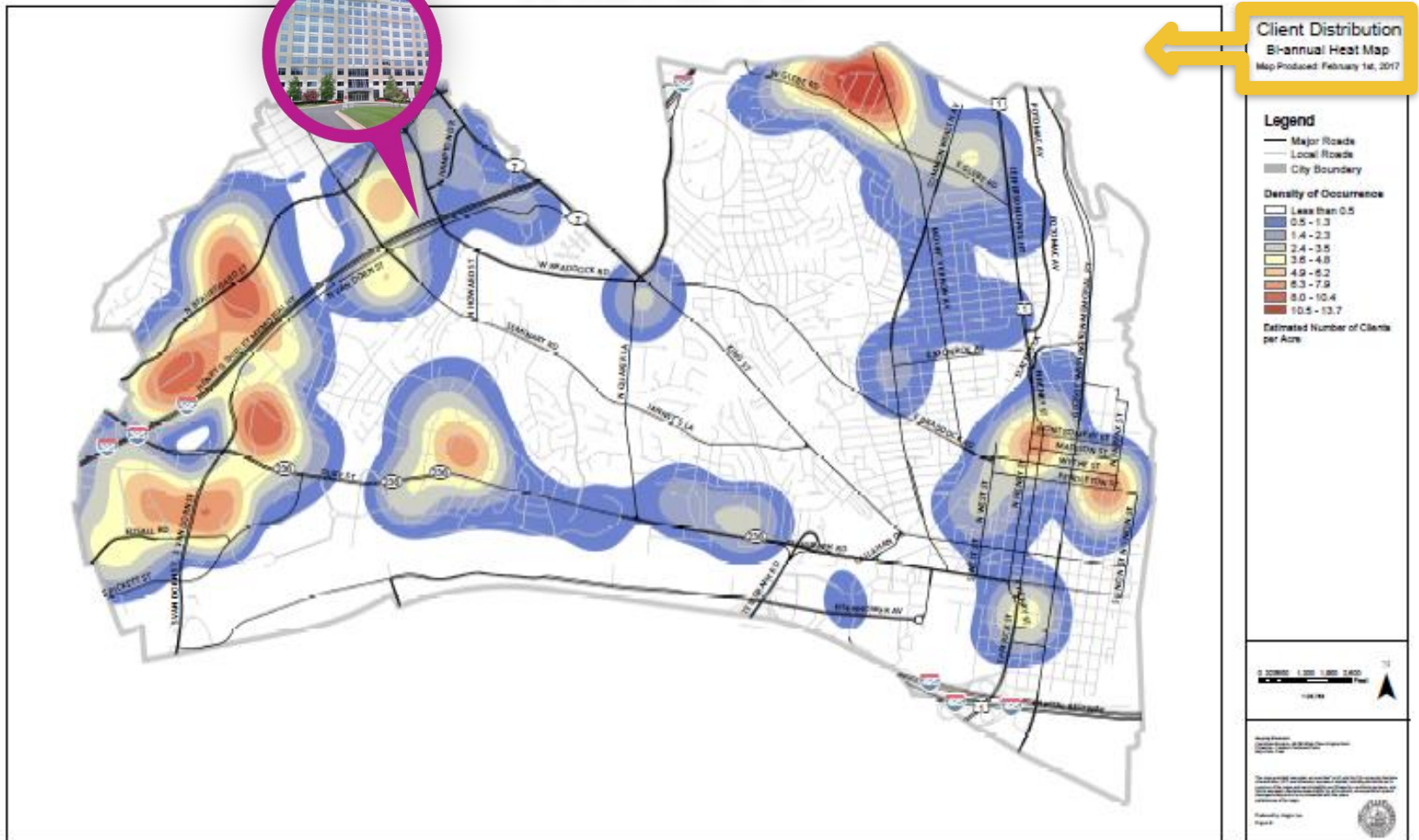






# DCHS SERVICE LOCATIONS

*consolidated site!*





# DCHS CONSOLIDATED SITE

## BACKGROUND

- Staff most frequently identified the need for a single department location as the greatest factor in improving employee communication and collaboration and increasing client access to service.
- Obtained lease for Mark Center building to serve as consolidated site for majority of DCHS programs along with those from the Health Department and Neighborhood Health
- Move-in target is 2023

## MARK CENTER DRIVE LOCATION

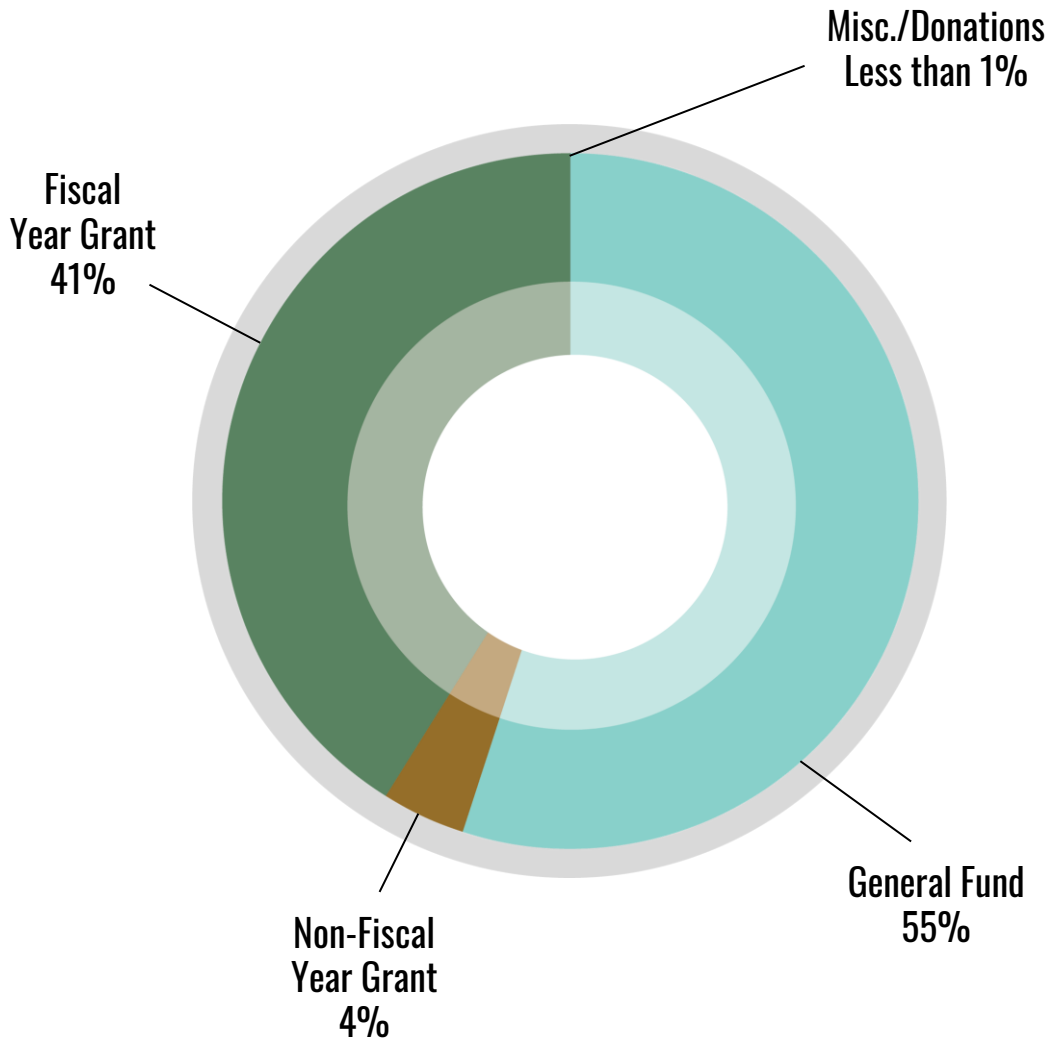
- “One-stop-shop” for clients
- “No wrong door” approach: Clients experience a continuum of services available at all points of entry
- Seamless transitions between services
- Increases opportunities for staff collaboration
- Increases operational efficiency
- Located on transportation hub

*Better access and outcomes for clients!*





# HOW DCHS IS FUNDED



## Revenues by Source

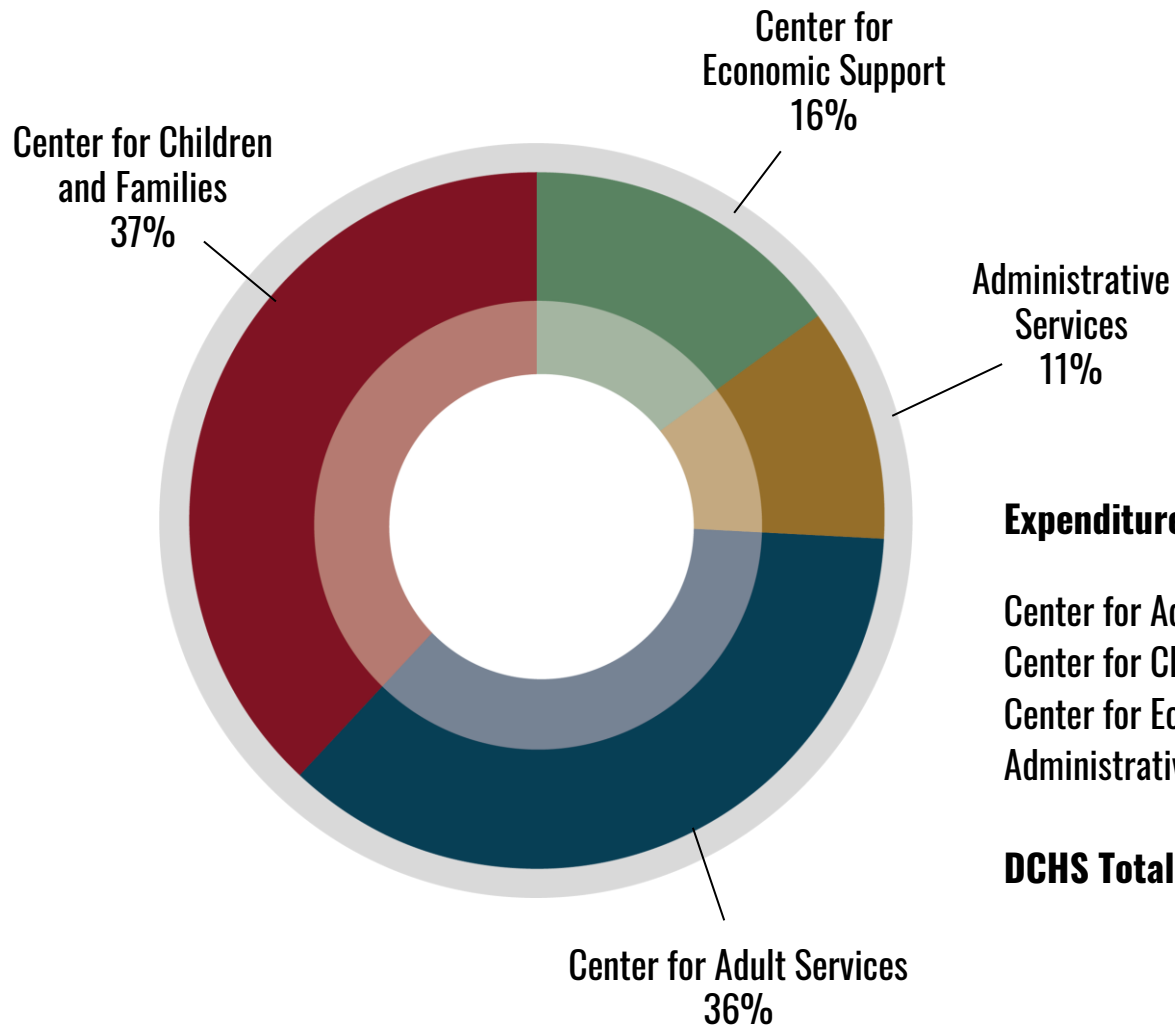
General Fund	\$53,732,524
Non-Fiscal Year Grant	\$3,409,110
Fiscal Year Grant	\$39,362,055
Donations	\$271,072
Miscellaneous	\$144,100

<b>DCHS Total</b>	<b>\$96,918,861</b>
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# HOW DCHS IS FUNDED

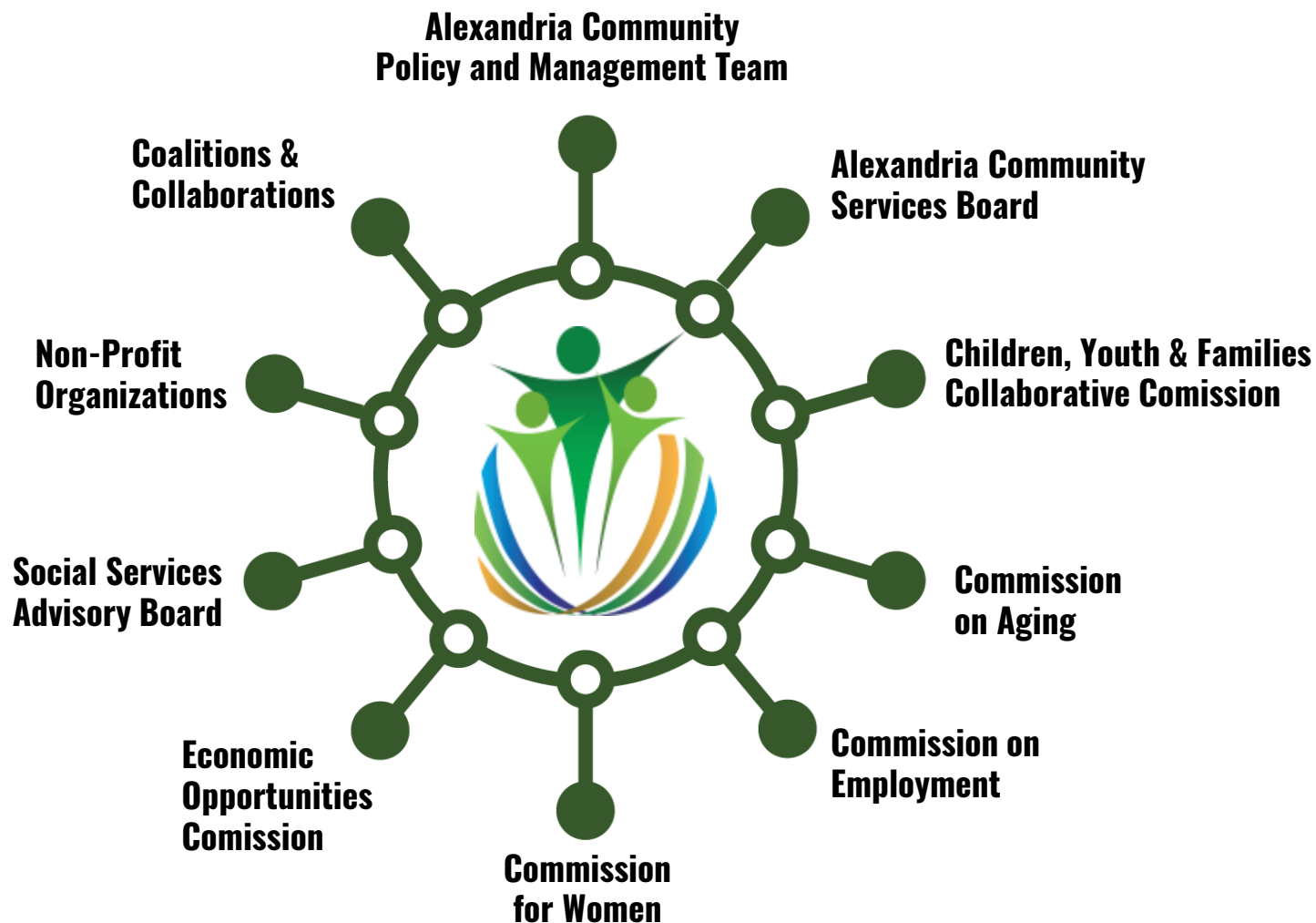


## Expenditures by Center/Office

Center for Adult Services	\$34,710,098
Center for Children & Families	\$36,312,283
Center for Economic Support	\$15,047,509
Administrative Services	\$10,848,971
<b>DCHS Total</b>	<b>\$96,918,861</b>



# COMMUNITY PARTNERS





# GET INVOLVED!

**Choose from a wide variety of opportunities to volunteer  
in DCHS programs and other City departments!**

- Help Shape and Support City Programs
- Get First-Hand Experience
- Use Your Skills and Experience
- Be Involved Something You Care About
- Meet New People and Make New Friends
- Increase Social and Relationship Skills
- Explore New Interests
- Learn New Skills

*Make a difference!*



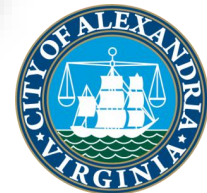




# WRAPPING UP



working together for all Alexandrians





# LEADERSHIP TEAM

## **Kate Garvey**

Director, Department of Community and Human Services

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## **Carol Layer**

Director, Center for Adult Services

Executive Director, Alexandria CSB

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## **Stacey D. Hardy-Chandler**

Director, Center for Children and Families

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## **Lesa Gilbert**

Director, Center for Economic Support

Executive Director, Social Services

Advisory Board

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## **Sharon Vaughan-Roach**

Director, Center for Operations

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## **Paul C. Kim**

Director, Technology Services

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## **Raphael Obenwa**

Chief Fiscal Officer

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## **Jeff Bollen**

Human Resources Manager

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